



Element Works USA products are warranted from defects in materials, workmanship, and malfunction under normal use for a period of 12 Months from the date of purchase. During the warranty period, Element Works USA will repair or replace, at no charge, products that prove defective because of improper material or workmanship under normal use and maintenance. This policy provides for a one time replacement.

It is required that you include a valid proof of purchase (e.g. store receipt) with the product for proper warranty consideration.

Please email us at cs@elementworksus.com to resolve any issues. We will get back to you by email or phone.