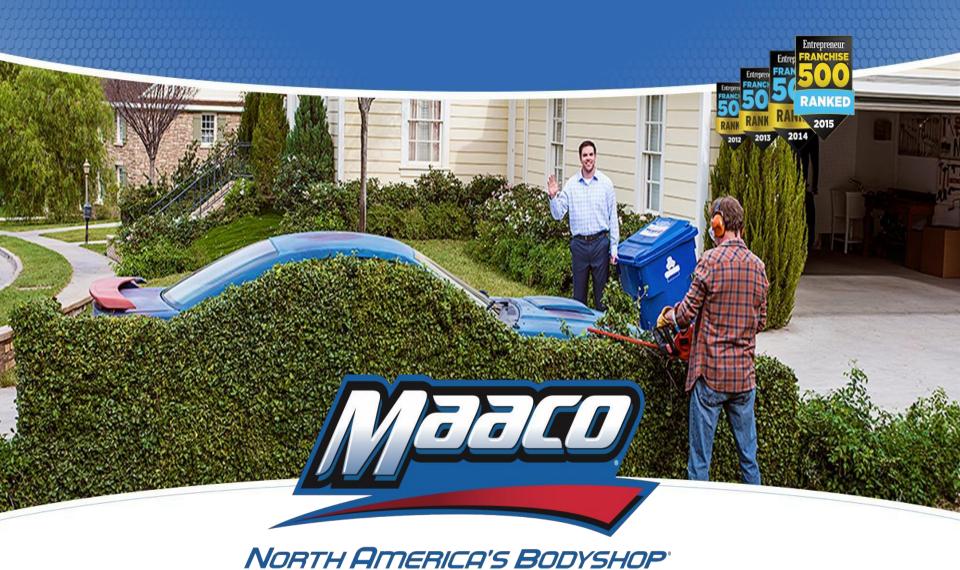
## **MAACO FRANCHISE OPPORTUNITIES**



The contents of this presentation are confidential and shall only be used in assessing the purchase of a Maaco franchise. For further information, see the MAACO Franchising, LLC Franchise Disclosure Document (FDD\*).

## **THE HISTORY**



### Driven Brands companies has more than 40 years of experience servicing customers in the automotive aftermarket

1970 - 1980	2000 - 2010	2011 - 2012	2015
<ul> <li>-1972: Tony Martino founds Maaco.</li> <li>-1972: Sam Meineke founds Meineke Discount Muffler.</li> <li>-1981: Maaco launches the iconic "Uh-Oh! Better Get Maaco" campaign.</li> </ul>	<ul> <li>-2000: Maaco.com launched.</li> <li>-2006: Econo Lube acquisition.</li> <li>-2008: Maaco combines with Meineke to form Driven Brands.</li> <li>-2010: Maaco paints its 18 millionth car.</li> </ul>	-Dec. 2011: Harvest Partners acquires Driven Brands -2012: Management team restructuring begins with the hiring of Jonathan Fitzpatrick as CEO in July.	-Maaco paints its 20 millionth car -April 2015: Roark Capital acquires Driven Brands -May 2015: Driven Brands acquires 1800-Radiator























### **Driven**Brands...

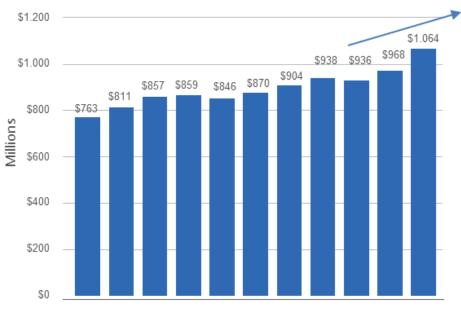
- · Leading Aftermarket Platform with Iconic Multi-Generational Brands
- · Largest franchisor in the automotive aftermarket
- 1,500+ franchised locations in North America
- Over \$1 Billion in System-wide Sales
- Services over 4 Million cars per year

#### **PAINT & COLLISION**



467 Locations

### System Wide Sale



System Wide Sales (1)

- Demonstrated history of stability and long-term growth.
- Over \$1 billion spent on marketing initiatives.

(1) Pro Forma for refranchisings, Maaco Canada (2009), Merlin (2014), and Pro-Oil (2014) in the year acquired and Maaco and Econo Lube since 2006.



## WHY MAACO?



#### **MAACO'S ADDRESSABLE MARKET**

Maaco's \$43 billion addressable market is comprised of a diversified mix of retail, trade, Insurance and ancillary services

### **RETAIL**



Paint
Out-of-pocket Collision

### TRADE (CERTIFIED CENTERS)



Rental cars
Government Fleets
Remarketing
Local Fleets

### **INSURANCE**



Insurance Direct Repair Programs

## ANCILLIARY SERVICES (OPTIONAL)

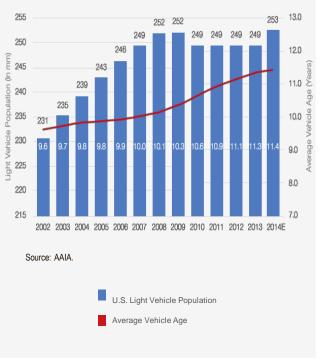


Paintless Dent Repair Glass Repair Headlight Restoration Detailing

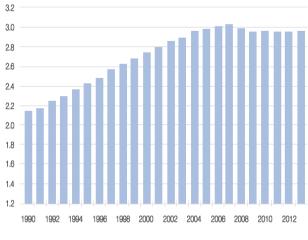


#### ATTRACTIVE CAR COUNT DYNAMICS Stable and Recession Resistant Demand

### Vehicle Population and Average Age (2002-2014)



### Annual Miles Driven (1990-2013)



Source: U.S. Department of Transportation.

NORTH AMERICA'S BODYSHOP

- -Average vehicle age has reached an all-time high of 11.4 years in 2014.
- -From 2002 to 2010, 138 million vehicles were sold in the U.S.

#### HIGHLY FRAGMENTED MARKET

The paint & collision industry is highly fragmented and well positioned for continued consolidation.

- There are approximately 35,000 paint & collision centers in the United States. However, the top 6 providers represent only 5% of the total market.
- Maaco is the only provider with a national presence and national brand.
- 12% of independent bodyshops are going out of business annually.

### **Paint & Collision Landscape with Market Share**

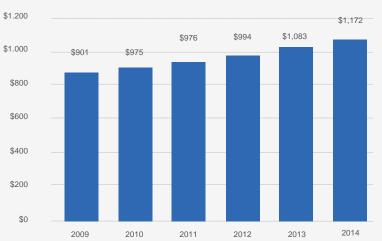
Competitor	Market	Mode	Estimated	ed Service Offerings		Geographic Focus	
	Share		Center Count	Paint Glass	Body	Work	
Maalla mi America's Booyshor	1.4%	Franchised	470	✓	✓	1	Nationwide, Canada
CARSTAR*	1.2%	Banner Franchise / Network	410	✓	✓		Midwest, Florida, Northwest, Northeast, Canada
Boyd	0.8%	Owned	290	1	✓	1	Canada, Midwest, Southeast, Northwest
ALL SOME SANCE OF THE	0.6%	Owned / Banner Franchise	210	✓	✓	✓	Midwest, Southeast, Northwest, Southwest
COLLISION REPAIR CENTERS	0.6%	Owned	200	✓	✓		Texas, Southwest, Southeast
CALIBER COLLISION	0.5%	Owned	175	✓	✓		Texas, California, Southwest
All Other	94.9%		32.708				





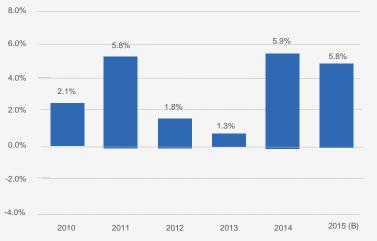
#### MAACO BY THE NUMBERS

#### **Average Sales per Location & Diversification**

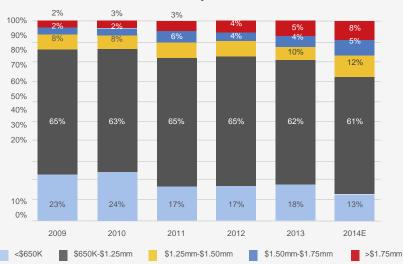


Average Sales: \$1,172





#### **Franchisee Mix by Annual Revenue**



**Average Revenue:** 63.5% of franchisees fall between \$650K-\$1.25K

Average Same Center Sales %: 3.8%



### **AVERAGE UNIT ECONOMICS**

	•	
	%	Total
Average Gross Sales	100.0%	\$ 1,172,894
Direct Labor	22.0%	\$ 258,381
Materials Expense	10.4%	\$ 121,553
Parts Expense	10.9%	\$ 127,684
Rent	1.3%	\$ 15,719
<b>Gross Profit</b>	55.4%	\$ 649,557
Indirect Labor	8.0%	\$ 93,419
Fixed Expenses	19.4%	\$ 227,328
Advertising- Local	0.8%	\$ 9,411
Royalties	7.3%	\$ 85,637
Payroll Tax	3.3%	\$ 38,874
General Expense	2.8%	\$ 32,302
Total Operating Expense	41.5%	\$ 486,971
LAPENSE		
Net Income	13.9%	\$ 162,586

## **HOW IT WORKS**



### **HOW YOU MAKE MONEY**

- 5 Cars produced per day\*
- ~\$900 revenue per ticket
- 5 production days
- M-F 8am-5pm



**\$1,172,894**Average Gross Sales

**\$162,586**Average Income

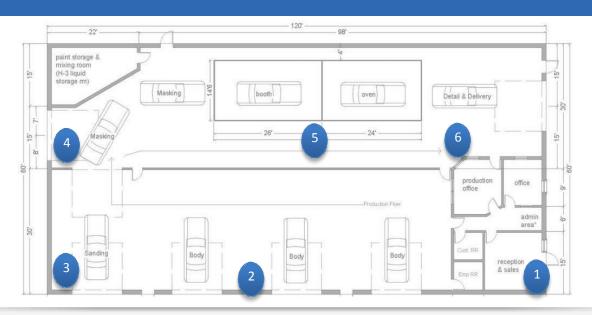


#### **OPERATIONS SUPPORT:** Proven Model

#### **CENTER STATS:**

**Avg. Center Size:** 7,200–10,000 sq. ft.

Avg. Support Staff: 7-10 people



### Step 1 SALES

The customer is driven in by referrals, national, local or fleet marketing.

### Step 4 MASKING

Windows, taillights and grills are taped off to protect areas that don't need to be painted.

## Step 2 PREP & BODYWORK

Once the estimate is complete, the car moves into the production where initial bodywork and metal work is completed.

### Step 5 PAINTING

The car moves into the paint booth and are primed, painted and/or clear coated based on the customers preferences.



### Step 3 SANDING

Next step, the entire car is sanded to prepare the surface for painting.

### Step 6 **DETAIL & DELIVERY**

Each car is detailed inside and out before delivery to the customer.

#### **TRADE:** Fleet Services

### Fleet Services represents a tremendous ongoing opportunity for Maaco.

- Fleet services are a ~\$4.5 billion annual market opportunity catering to:
  - Car rental and leasing companies.
  - Government and municipal agencies.
  - Telecommunications providers.
- Full-time business development resources focused on:
  - National fleet opportunities.
- Under-penetrated fleet segments.
- Driving fleet volume to an increasing number of stores.
- Maaco leverages existing competencies to service highly attractive, recurring commercial business.
  - Nationwide platform.
  - Centralized billing.
  - National warranty program.

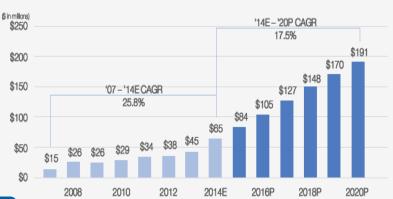
#### Fleet Services Overview

Customers

Rebranding
Remarketing
Accident Management



#### **Projected Fleet Revenue**





### **TRADE:** Insurance / Direct Repair Programs

### Maaco is well positioned to continue to penetrate insurance-based DRP business.

- National presence, strong brand recognition, and technology capabilities.
- Provides consolidated billing, logistics, and program management services on a national basis yielding a distinct advantage.
- Maaco has identified Tier 2 and Tier 3 auto insurance providers as a significant, underserved market segment in a ~\$4.5 billion segment.
- -The Company has invested significant time into developing One Maaco, a platform that provides body shop management and estimating tools as well as KPI reporting capabilities a crucial prerequisite for securing DRP business.
- More than \$7 million in DRP revenue in active pipeline.

### **Certification Process & Assignment of Work**

In order to qualify for fleet work, a center must be Maaco Certified. This process allows us to ensure that our fleet customers continue to rely on us for uniform and professional service in every center.

Certification includes a self completed evaluation of 5 cars and on-site evaluation coordinated by a member of the Operations Team.

Once certified, centers will become eligible to receive work as it is available in their local area.

### **DRP Pipeline**

210

- 68

- 295

Insurers Company Targeted Shops

Monthly Claims

Annual Sales

\$7,080,000

#### **DRP Customers**



























#### **INVENTORY SALES**

Maaco drives franchise profitability by cutting costs and boosting sales through a paint & ancillary product purchasing program and newly developed operating procedures.

### Larger the brand grows, the greater the discounts grow

30-50%

No competitors can compete with the combined buying power of the Maaco system.

Franchisees who purchase products from Maaco franchisees that by through Inventory sales receive a 30-50% discount.



More than 60 brands offers discounts to our franchisees.



















#### HOW DOES THIS COMPARE TO OTHER FRANCHISING OPPORTUNITIES?



















(\$ in millions)	McDonalds	Wendy's(1) Jac	ck in the Box(2)	Sonic(3) E	l Pollo Loco Bur	guer King(4)	Qdoba(5) Tad	co Bell(6)	Maaco
(\$ in _000) Unit Level Economics									
Average Unit Volume	\$2,522	\$1,514	\$1,381	\$1,117	\$1,800	\$1,229	\$1,017	\$1,428	\$1,172
Restaurant-Level EBITDA	\$366	\$189	\$213	\$149	\$398	\$98	\$182	\$221	\$162
Margin (%)	14.5%	12.5%	15.4%	13.3%	22.1%	8.0%	17.9%	15.5%	13.9%
Cash Investment Cost	\$1,700	\$1,200	\$1,500	\$1,000	\$1,360	\$1,200	\$750	\$1,200	\$285
Cash-on-Cash Return	21.5%	15.8%	14.2%	14.9%	25.0%+	8.2%	24.3%	18.4%	58.2%

Source: SEC filings, CapitallQ, Company presentations, FactSet, Wall St. research, industry research. Market data current as of 02/26/2015.

- 1. Wendy's is undergoing a transitionary period to switch to a refranchising model
- 2. Jack in the Box numbers correspond to 01/18/2015 LTM financials
- 3. Sonic numbers correspond to their 11/30/2014 LTM financial except the CAGR and TEV/EBITDA which are 08/31/2014 financials
- 4. Burger King is owned by Restaurant Brands International (NYSE: QSR)
- 5. Qdoba is owned by Jack in the Box
- 6. Taco Bell is owned by Yum! Brands

## **HOW TO GET STARTED**



#### MAACO CENTER INITIAL INVESTMENT

Initial Franchise Fee

\$35,000

Training

\$5,000

**Initial Advertising Contribution** 

\$30,000

Miscellaneous Start-up Expenses

\$45,000

\$170,475

MINIMUM REQUIREMENTS

\$140,000+ from Non-Borrowed Funds

\$300,000+ Net Worth

Good Credit: Score of **700+** 

**Multi-Shop Incentives** 

1<sup>st</sup> License

\$35,000

2<sup>nd</sup> License

\$20,000

3<sup>rd</sup> License

\$17,500

**4+ Licenses** 

\$15,000

#### **TOTAL ESTIMATED INVESTMENT \$285,475**

Excludes any potential tenant improvements or real estate acquisition costs Excludes MSO incentives

\*The purchase of an existing MAACO business will differ in fee structure & investment.

\*\*See our current Franchise Disclosure Document for additional information about investment details.

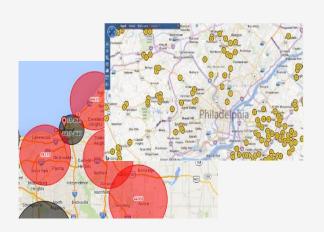


#### **SUPPORT**





Five internal Real Estate
Managers who are positioned
to support franchisee needs.
Use of search tools such
SIMMS Mapping and CoStar.
Solid network of local, regional
and national commercial
brokers.





### LEASE NEGOTIATION & FINANCIAL PREPARATION

Established partnership with BoeFly, who is able to put you in front of over 3,000 lenders.



# CONSTRUCTION ASSISTANCE & EQUIPMENT INSTALLATION

The dedicated project coordinator that supports franchisees with the construction and equipment needs for each center



The three-week training offers hands-on course work in the following areas: Financial Overview, Selling System, Production Management & IT Management.



The dedicated team of Field Operations Directors that support centers with the hiring and training of new employees

#### **IT PLATFORMS**

**DEALER ACCESS** 

**E-STORE** 

**ONE MAACO** 

CENTERMARK/ MAACO.COM

dealer access

Digital accessibility to chain, regional and local KPIs, national account information and directives, E-store ordering and operational resources.



Online ordering that offers 24/7 access and no wait times, access to the entire Maaco Inventory Sales, Custom Catalogues and crossover merchandising.



- State-the-Art 3D Imaging
- Production Management from a mobile device
- Account Receivable Scheduling & Reminders



- Online Scheduling Capabilities
- Phone Tracking and Ability to Listen
- Customizable Coupons
- Automated Lead Recycling
- Facebook Integration for Picture Sharing
- Review Soliciting Tools



### **WHY MAACO?**

SUPPORTIVE FAMILY
RESILIENT INDUSTRY
UNRIVALED INVESTMENT
PROVEN PLAYBOOK
GROWTH OPPORTUNITIES



NORTH AMERICA'S BODYSHOP

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